

INTERNATIONAL EVENTS AND LAW CONFERENCES

MEDICO –LEGAL CONFERENCE TERMS AND CONDITIONS BOLOGNA 2012



Please note that all registrations and bookings for MEDICO-LEGAL BOLOGNA 2012 and any associated events and/or services are strictly subject to the terms and conditions set out below and the details contained in the General Information section, which is incorporated into and forms part of these terms and conditions, provided that in the event of any inconsistency in these terms and conditions and the General information section, these terms and conditions shall prevail to the extent of such inconsistency but no further.

PROVISION OF SERVICES

The services provided on or at or in respect of MEDICO-LEGAL BOLOGNA 2012 (*"event and/or tour services"*) including all transportation, accommodation, tours and other services relating

thereto are provided by independent carriers and other principals (*collectively "principal(s)"*). International Events and Law Conferences ('IELC') and Executive Tours Worldwide ('ETW') (where applicable) act as agents only for the principal(s).

Each user of any event and/or tour services (*"passenger(s)"*) contracts for such event and/or tour services directly with the principal(s) providing the particular service. Neither IELC nor ETW will under any circumstances be liable to the passenger for any claim whatsoever even if the standard of any event and/or tour services be below the expectations of the passenger or are not as described in any literature relating to such event and/or tour services.

IELC and ETW have appointed Bononia Travel and Insurance (*"Bononia"*) as its ground agent in Bologna. Neither IELC nor ETW gives or makes any representation or warranty in respect of any contract, service or arrangement entered into between any passengers and Bononia and will under no circumstances be responsible or liable to passengers in respect of any such contract, service or arrangement, which will be strictly subject to the terms agreed between such passengers and Bononia, as the case may be.

WARRANTY

Where a passenger seeks to make a booking relating to MEDICO-LEGAL BOLOGNA 2012 and/or event and/or services on behalf of

any other person(s), such passenger warrants that he or she has the actual authority of all such other person(s) to do so and to agree that all such other person(s) will be bound by these terms and conditions in all respects.

BOOKINGS AND PAYMENTS

IELC and/or ETW are not obliged to accept any booking or make any reservation/arrangement with the principal(s) and no contract exists between the passenger and the principal(s) until IELC and/or ETW has received the required deposit, completed Registration Form and confirmed the travel arrangements in writing with the passenger. Any failure to pay the balance of monies by the due date may invalidate any reservations/arrangements made and will allow IELC and/or ETW at their sole discretion to cancel any reservations/arrangements made on behalf of the passenger. In any such cases, the passenger will be refunded any deposit paid, less the cancellation fees due to IELC, and/or ETW and/or any principal(s). By payment to IELC and/or ETW the passenger irrevocably authorises and directs IELC and/or ETW at any time after it has received such monies to disburse them or any part thereof as it sees fit and as permitted by law for or in respect of the event and/or services to be provided to the passenger(s), including fees payable to the principal(s).

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CANCELLATIONS ALTERATIONS AND REFUNDS

All cancellations must be in writing. Before 20 MAY 2012, every effort will be made to ensure a full refund, less €100,00 per person for administration plus such cancellation charges as carriers, hotel or tour organisers may impose. Between 21 MAY 2012 and 30 MAY 2012, an administration fee of €200,00 will apply plus cancellation charges imposed by carriers, hotel or tour organisers. No refunds will apply to cancellations after 5 JUNE 2012.

Any person(s) cancelling a booking, may at their option nominate replacements. Any replacement of a booked person will be subject to an administration fee of €150,00 per person plus any administration charges as carriers, hotel or tour organisers may impose.

For cancellations or alterations for Post Conference Tours, in addition to any registration cancellation, a cancellation fee of €150,00 will be deducted. No refunds will apply to cancellations after 15 JUNE 2012 provided that the tour has reached minimum booking numbers. These tours all require minimum bookings. If the minimum numbers are not reached, these tours may not be viable. If this occurs Delegates will be advised of commercial alternatives and all monies paid will be refunded in full.

SPECIAL REQUIREMENTS

Any passenger must at the time of completing the Registration Form

give written details of the nature of any disability and of any special requirements (*'special needs'*). Whilst every effort is made to accommodate any such special needs, if any situation occurs beyond the control of IELC and/or ETW or the principal(s) that the special needs cannot be adequately satisfied neither IELC and/or ETW will accept any responsibility whatsoever in respect to such situations. IELC and/or ETW reserve the right to decline to accept any booking where the principal(s) considers that the safety, welfare or health of the disable person cannot be adequately secured or the special needs properly met.

ACCOMMODATION, FLIGHTS, EVENTS AND/OR TOUR SERVICES

IELC and/or ETW will note any request for specific airline seating, meals, accommodation or rooming, but cannot guarantee obtaining the same. Any specific request will be passed to the principal(s) concerned. Neither IELC nor ETW warrants or guarantees that any such request will be accommodated and/or honoured by the principal(s).

As accommodation, flights and other event and/or services are provided by the principal(s), there is no covenant, term, condition or representation given by IELC and/or ETW concerning the standard of actual accommodation, flight or other event and/or services. Each passenger expressly acknowledges that he or she has no claim

whatsoever against IELC and/or ETW should the accommodation, flight and other event and/or services provided differ from or not be the same as or of similar standard to those described in this brochure or in any other literature pertaining to such accommodation, flights, or other event and/or services.

Should share room accommodation not be available (*either by request or agreement to share*) then full single room tariff must be paid.

LIABILITY

Subject to any rights implied by statute that cannot be excluded, restricted or modified, in relation to any booking, contract, travel, accommodation, event and/or service (*including the carriage of baggage*), IELC and/or ETW (*or their respective associated companies, servants and agents, affiliates or sponsors*) will not be liable for any act or omission of either themselves or the principal(s), whether within or outside their control, whether negligent or otherwise which results in any direct or indirect or consequential loss, damage, death, injury, delay, diversion, liability or dissatisfaction whatsoever, howsoever arising or caused.

IELC and/or ETW (*and their respective associated companies, servants and agents, affiliates or sponsors*) make no representations and give no warranty in respect of the standard of tour services and no persons or company has

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authority to make such representations for or on behalf of IELC and/or ETW (*or their associated companies, servants and agents, affiliates or sponsors*). Please seek independent advice as to rights, if you wish to do so.

ELECTRONIC INFORMATION

IELC and/or ETW will use all responsible endeavours to ensure that electronic information provided to it is kept confidential. However, the transmission of electronic information (*including but not limited to credit card details*) is not totally secure. IELC and/or ETW do not accept any responsibility or liability for any loss or damage should any third party access any transmitted electronic information and/or make improper, wrongful or illegal use of any such electronic information.

EXCLUSIONS

Unless otherwise specified prices do not include departure taxes, excess luggage charges, personal services, gratuities, laundry, drinks, meals, documentation, personal accident cover, medical expenses, incidental expenses, communications charges and charges imposed by hotel(s) for recreational and other activities and services.

TRAVEL DOCUMENTS

All passengers must hold a valid passport and any visa that may be applicable. Valid entry documents

into Italy must be held and holders of all passports must have a valid re-entry permit to their own country. IELC and ETW are not responsible for obtaining any travel documents or for advising passengers regarding any travel documents or for advising passengers regarding any travel documents or requirements. Passengers holding special passports are personally responsible for ensuring that they comply with any special requirements for entry/transit visas.

Airline flights may be overbooked and there is always a slight chance that a seat will be unavailable for which a passenger has a confirmed reservation. A passenger denied boarding a flight might be entitled to compensation directly from the airline. The rules of denied boarding compensation are available at airports.

TRAVEL INSURANCE

It is highly recommended that all passengers obtain travel insurance at the time of their initial booking. No liability whatsoever will attach to IELC or ETW in respect of any failure by a passenger to obtain any or suitable, travel insurance.

APPLICABLE LAW

These terms and conditions shall be construed in accordance with the laws for the time being in force in Italy without regard to the rules of conflict of laws.

IMPORTANT – CURRENCY FLUCTUATIONS AND CHANGE OF PRICE AND TRAVEL COSTS

ALL PRICES AND COSTS HAVE BEEN NEGOTIATED AND STATED WHERE POSSIBLE, ON RATES AS QUOTED AS 10 OCTOBER 2011 AND MAY BE SUBJECT TO CURRENCY FLUCTUATIONS. HOWEVER AS IELC AND ETW AND BOLONIA ACT ONLY AS AGENTS OF THE PRINCIPAL(S), NEITHER CAN GUARANTEE THAT NO INCREASES WILL OCCUR. IN THE EVENT OF ANY FLUCTUATIONS IN CHARGES (*INCLUDING BUT NOT LIMITED TO EXCHANGE RATES, AIRFARES, TAXES, AND OTHER EVENT AND/OR SERVICE COSTS*), THE TOTAL COST OF THE TRAVEL ARRANGEMENTS MAY BE INCREASED WITHOUT PRIOR NOTICE. THE PASSENGER AGREES TO PAY ANY SUCH INCREASE PRIOR TO DEPARTURE FROM THEIR COUNTRY OF ORIGIN. IELC AND/OR ETW WILL USE REASONABLE ENDEAVOURS TO ENSURE THAT THE TRAVEL ARRANGEMENTS ARE AVAILABLE AS SHOWN IN THIS BROCHURE BUT SHALL NOT BE LIABLE IN ANY WAY WHATSOEVER IF A PARTICULAR TRAVEL ARRANGEMENT CANNOT BE ARRANGED OR IS CANCELLED OR VARIED FOR ANY REASON OR IF A PASSENGER CANNOT BE ACCEPTED. SINCE THE TRAVEL, EVENT AND/OR SERVICES ARE PROVIDED BY PRINCIPAL(S), ITINERARY AND PRICES MAY CHANGE AFTER FINAL PAYMENT OR DEPARTURE. THESE ARE BEYOND THE CONTROL OF IELC AND ETW AND BONONIA, NEITHER OF WHICH SHALL BE LIABLE FOR ANY CLAIM WHATSOEVER SHOULD ANY SUCH CHANGES OCCUR.